



PRELIMINARY SCHEDULE

as of September 28, 2017

Time	Sun, Jan 28, 2018
4:00 PM – 6:00 PM	PRE-REGISTRATION AND MEET & GREET WITH CUSTOMER SUCCESS MANAGERS - IN THE SUMMIT LOUNGE
Time	Mon, Jan 29, 2018 – SUMMIT DAY 1
7:30 AM – 8:15 AM	REGISTRATION, MORNING COFFEE, JUICE & PASTRIES
10:00 AM – 5:00 PM	SUMMIT LOUNGE
	MORNING PRESENTATIONS:
8:15 AM – 8:45 AM	Welcome to Summit 2018 - <i>Ted DeVries, President & CEO, Exan Group</i>
8:45 AM – 10:30 AM	Keynote Presentation - <i>John D. Kemp, President & CEO, The Viscardi Center + Mark S. Wolff, DDS, PhD, Associate Dean, Professor and Chair, NYU College of Dentistry + Steven W. Kess, VP Global Professional Relations, Henry Schein</i>
10:30 AM – 11:00 AM	COFFEE BREAK 30 MINS.
11:00 AM – 12:00 PM	axiUm Product Update - <i>Exan Group: Rachel Nelson, Director of Sales, Marketing & Professional Services + Samir Boudjebba, Manager of Product Management + Tamara Lee, Director of Support.</i>
12:00 PM – 1:00 PM	LUNCH
	AFTERNOON BREAKOUT SESSIONS:
1:00 PM– 1:45 PM	<ul style="list-style-type: none"> Using axiUm's Info Manager to Provide the Right Data to Your Accounting Dept. Applying Automation to Drive Results Student Graduation Requirements Using PowerPoint to Create Training Videos – For Dummies Sponsor Presentation – TBD
1:45 PM – 2:00 PM	WATER BREAK – 15 MINS.
2:00 PM – 2:45 PM	<ul style="list-style-type: none"> Accreditation Prep for CODA Visit axiUm Provider Levels Building a Hygiene Center to Ensure Patient Needs are Met Sponsor Presentation – TBD
2:45 PM– 3:15 PM	COFFEE BREAK – 30 MINS.
3:15 PM – 4:00 PM	<ul style="list-style-type: none"> Billing IDs to Add Fees axiUm Hosted Update Building Case Presentations Panel: Onboarding Methods Sponsor Presentation – TBD
4:00 PM – 4:15 PM	WATER BREAK – 15 MINS.
4:15 PM – 5:00 PM	<ul style="list-style-type: none"> Consortium Meetings – <i>Various Speakers</i>
5:00 PM – 6:00 PM	WELCOME RECEPTION
TIME TBD	POSSIBLE GROUP ACTIVITY - TBD

This is a preliminary schedule.

All sessions, topics, speakers, times, activities and rooms are subject to change.

Time	Tue, Jan 30, 2018 – SUMMIT DAY 2
6:00 AM	MORNING RUN/WALK (OPTIONAL) – Meet at Hotel Front Desk/Main Lobby
7:30 AM – 8:15 AM	MORNING COFFEE, JUICE & PASTRIES
9:00 AM – 5:00 PM	SUMMIT LOUNGE
	MORNING PRESENTATIONS:
8:15 AM – 8:30 AM	Morning Welcome - <i>Ted DeVries, President & CEO, Exan Group</i>
8:30 AM – 9:30 AM	axiUm Ascend - Product Launch Update - <i>Various Speakers TBD</i>
9:30 AM – 10:00 AM	COFFEE BREAK 30 MINS.
10:00 AM – 10:45 AM	Digital Dentistry - <i>Various Speakers TBD</i>
10:45 AM – 11:15 AM	2018 Mid Year Consortium Announcement - <i>Speaker TBD</i>
11:15 AM – 12:00 PM	Improving Call Centers with Automation - <i>Speaker TBD</i>
12:00 PM – 1:00 PM	LUNCH
	AFTERNOON BREAKOUT SESSIONS:
1:00 PM – 1:45 PM	<ul style="list-style-type: none"> • Why Patients Don't Come Back • Don't Let Bad Data Get in the Way • Education Sets-Up Patients for Success • Got Help? axiUm Help File • Sponsor Presentation - TBD
1:45 PM – 2:00 PM	WATER BREAK – 15 MINS.
2:00 PM – 2:45 PM	<ul style="list-style-type: none"> • axiUm Myth Busters • Panel: Authentication • Managing axiUm Connections • Time Mastery • Sponsor Presentation - TBD
2:45 PM – 3:15 PM	COFFEE BREAK – 30 MINS.
3:15 PM – 4:00 PM	<ul style="list-style-type: none"> • Workshop: Review of axiUm Enhancements • Linking Your Dispensary System with Your Inventory System • IT Customer Service Focus • Actionable Surveys • Session for Canadian Dental Schools - TBD
4:00 PM – 4:15 PM	WATER BREAK – 15 MINS.
4:15 PM - 5:00 PM	<ul style="list-style-type: none"> • Session – TBD • Session – TBD • Session – TBD • Session – TBD • Session – TBD
6:00 PM – 7:00 PM	COCKTAIL RECEPTION
7:00 PM – 10:00 PM	GALA DINNER

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Time	Wed, Jan 31, 2018 – OPTIONAL TRAINING DAY
8:00 AM – 9:00 AM	MORNING COFFEE, JUICE & PASTRIES
9:00 AM – 10:15 AM	General axiUm Training: Business Office Workflow – Topic TBD General axiUm Training: Clinical Workflow – Topic TBD Introduction to Crystal Reports in axiUm* Intermediate Skills for Crystal Reports in axiUm*
10:15 AM – 10:45 AM	COFFEE BREAK 30 MINS.
10:45 AM – 12:00 PM	General axiUm Training: Business Office Workflow – Topic TBD General axiUm Training: Clinical Workflow – Topic TBD Introduction to Crystal Reports in axiUm (cont'd) Intermediate Skills for Crystal Reports in axiUm (cont'd)
12:00 PM – 1:00 PM	LUNCH – Le Pavillon
1:00 PM – 2:15 PM	General axiUm Training: Business Office Workflow – Topic TBD General axiUm Training: Clinical Workflow – Topic TBD Introduction to Crystal Reports in axiUm (cont'd) Intermediate Skills for Crystal Reports in axiUm (cont'd)
2:15 PM – 2:45 PM	COFFEE BREAK 30 MINS.
2:45 PM – 4:00 PM	General axiUm Training: Business Office Workflow – Topic TBD General axiUm Training: Clinical Workflow – Topic TBD Introduction to Crystal Reports in axiUm (cont'd) Intermediate Skills for Crystal Reports in axiUm (cont'd)

*Please note for both the “Crystal Reports” classes:

- Seating is limited for both classes. Register early.
- Both classes run for a full day, from 9:00 AM – 4:00 PM.
- Participants must meet prerequisite requirements for each class. See table below.

Course Title	Prerequisites
Introduction to Crystal Reports in axiUm	Basic knowledge of axiUm.
Intermediate Skills for Crystal Reports in axiUm	Understanding of relational databases. Ability to add/join tables in Crystal Reports. Comfortable making edits to both Standard and Custom Reports.

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